

INCENTAGE BUSINESS SOLUTIONS

Incentage leverages your competitive edge.

Our business solutions are the exact opposite of one-size-fits-all. Your prominence as a player in the financial services industry is based on proprietary know-how, so it's only natural that you want an intelligent message management solution which sets you apart from the competition. We have it. Exclusively for you.

Incentage business solutions allow you to preserve your individuality and focus on your client base without any tradeoffs in terms of message traffic streamlining. Uniqueness meets uniqueness.



Incentage Message Cockpit

Message management GUI

The issue

Manual message management needs to be very flexible and easy to handle by its users. This is not only valid for the effective handling of different manual flows but also for advanced network independent and, if required, centralised multi-format message handling. With user adaptable and client configurable user interfaces, it must be possible to customise the layout so that important information is easily and prominently visible.

The solution

The Incentage message management GUI solution offers message handling together with an unmatched search and investigation efficiency. Besides the usual technical and advanced representation of messages it offers effective and client-customisable message and exception editing for business oriented tasks and processes. A multi-source and pro-active user guidance combined with centralised multi-standard message support (including proprietary) offers an unprecedented manual message handling effectiveness for its users. This results in error avoidance, rapid finding of messages and files, more complete and detailed flow information, coverage of client market practice, high risk reduction and cost optimisation.

In addition to the usual message handling capabilities, the Incentage message management GUI extends its user benefits to offer additional efficiency and security. The system was designed by Incentage together with the power users of many prominent clients - to the benefit of the complete Incentage community.

Benefits

Clients have highlighted the following benefits:

Flow management:

- message segregation and assignment by business type
- advanced history displaying the STP and manual workflow steps of the end-to-end processing
- each step in the history shows the message in its specific format at that point in time
- block re-sends/updates with data entry done only once

Message entry support:

- GUI supports multiple languages
- integrated help with standard help function, tool-tips and direct links to business handbooks (e.g. SWIFT UHB, in-house documentation, etc.)
- configurable GUI that matches the user's individual requirements



- readable error messages (not just cryptic codes!)
- support of a vast range of standards such as SWIFT FIN, ISO15022, ISO20022, XML, FIX, Files, different domestic formats, in-house standards support, etc.

Security:

- validation against format definitions, network validated rules and configurable sender/receiver market practices including in-house guidelines
- advanced role based user security model with multi-profile support per single user
- SWIFT RMA and BIC directory integration for information distribution and automatic field validation and restriction
- secure multi-entity support with adaptable GUI per single entity

Business practice:

- case management solution for (among others) SWIFTNet E&I including flows and research
- realtime liquidity and time zone corrected information
- SWIFTNet Funds solution
- SWIFT corporate action management module

Welcome to the world of financial messaging!

Incentage is a worldwide leader in messaging solutions for the financial services industry. Over 150 clients on all continents are using Incentage solutions. Incentage has a global network of partners and is a SWIFT Partner.

Incentage offers the following solutions:

- IMS Incentage Middleware Suite
 - The message STP guarantor
- ISB Incentage Service Bus
 - The message orchestrator
- IPC Incentage Process Cockpit
 - The message controller
- SWIFT based solutions powered by Incentage : SWIFTNet E & I, Funds, Accord, Proxy Voting and TSU
 - The SWIFT infrastructure integrator
- Incentage Business Solutions: Capital Bus, Investigation and Message Cockpit
 - The message solution customizer

Key functions

- state-of-the-art message management
- advanced message block handling
- multi-lingual GUI support
- efficient user assistance and Individualisation
- enhanced security mechanisms
- complete SWIFT validation support (incl. network validated rules for all FIN MT's)
- central message handling
- compliance support
- business solutions for payments, funds and corporate action management

