

SUCCESS STORY

How a major outsourcer and banking software provider streamlines its messaging conversion processes with IMS.

Incentage based EAI Enterprise Application Integration at rtc.ch



rtc.ch

IT-Outsourcing & Banking Software



RTC Real-Time Center AG ([www.rtc.ch](http://www rtc.ch)), Bern, provides development and operation facilities for the banking and finance industry. Their universal banking solution IBIS® (today IBIS3G) is used by 70 banks in Switzerland who have combined total assets of 145 Billion Swiss Francs and service around 4 million customers. RTC employ around 550 specialists in business and IT.

The solution

The Java based IMS Incentage Middleware Suite is highly business oriented and therefore provides the flexibility needed to address these issues. Using the Rules Studio of Incentage, a solution was created which allows 3 different output message structures to be converted into 3 different target services.

As well as controlling the information flow, Incentage straight-through-processing (STP) covers aspects such as security and reliability. It controls all involved components and their connections, raising alerts if something goes wrong and automatically initiating action to ensure proper operation while maintaining transactional safety. It does all of this while requiring the minimum of administrative effort.

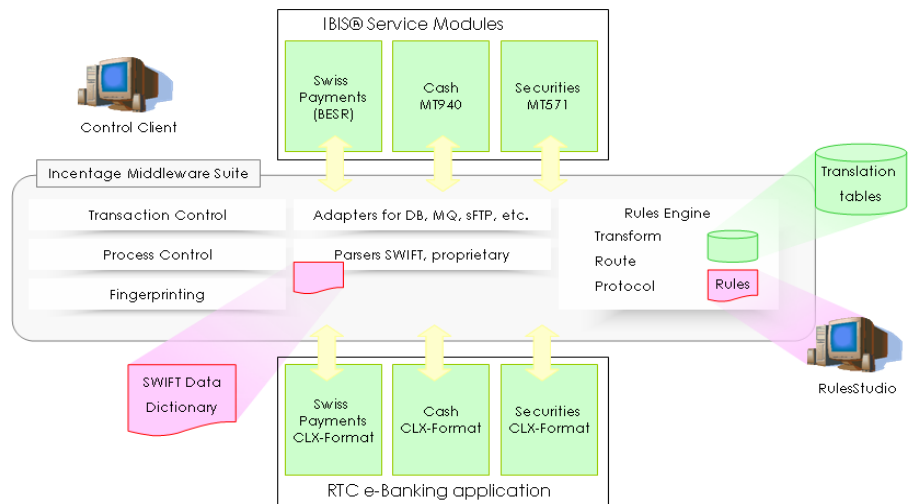


Illustration: IMS Incentage Middleware Suite

Best-of-breed concept

A best-of-breed approach needs an enormous number of interfaces in order to ensure STP resulting in exponentially growing integration costs. Traditional EAI (Enterprise Application Integration) products are expensive and require programming skills. Incentage is cost effective and requires no programming skills.

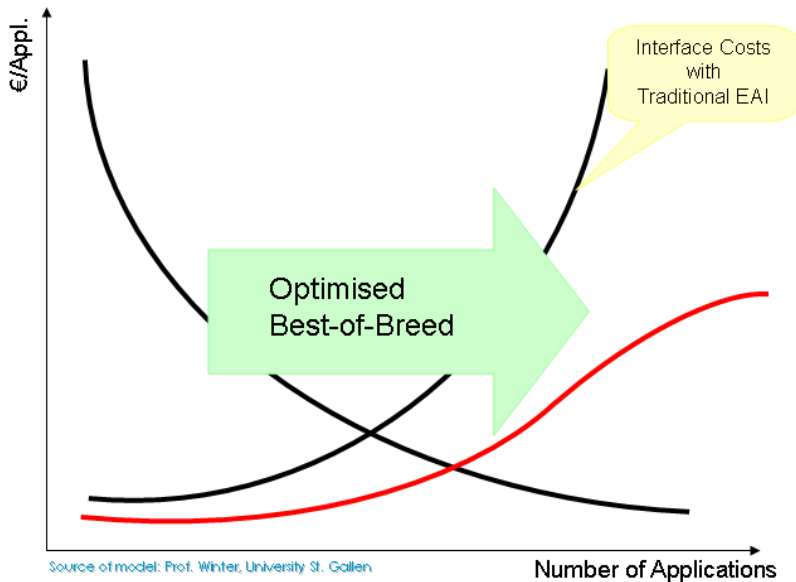


Illustration: Optimised best-of-breed concept

RTC decided for best quality solutions for their customers and insourcing partners. By choosing Incentage RTC can sustain robust and high quality STP in a best-of-breed environment at affordable costs.

The project

In 2006, RTC decided to use IMS, the Incentage Middleware Suite, to integrate their e-Banking solution with their IBIS® best-of-breed banking service modules.

RTC's decision to opt for IMS, Incentage's Middleware Suite, was based on the following factors:

- IMS is reliable, secure and provides a clear process overview.
- The solution could be implemented without impacting existing systems.
- After some initial training, RTC's own staff could implement the solution.
- There was no programming required to implement the solution.
- Incentage's staff has deep SWIFT payments and securities knowledge.
- RTC staff attended a 3-day training session at which they learnt how to use the Incentage tools.
- Incentage is awarded the SWIFTReady Financial EAI label.

RTC's own staff implemented the complete solution. They had no exposure to the Incentage software before starting the project.

The most important success factor was the highly motivated and competent team which was formed quickly from the experts of RTC and Incentage.

Incentage's heavy investment into features such as ease of navigation and automatic generation of documentation of the conversion rules has paid off in projects such as this. As well as facilitating the intuitive entry of rules, the software provides navigation, documentation and automatic comparison of versions of the rules.

"We are impressed with how quickly we have achieved results. At the end of the short training, we had the basis of our solution. We have been able to finish off the project ourselves with occasional coaching from Incentage experts."

Jean-Marc Terrettaz,
Head of IT Architecture at RTC

Welcome to the world of financial messaging!

Incentage is a worldwide leader in messaging solutions for the financial services industry. Over 150 clients on all continents are using Incentage solutions. Incentage has a global network of partners and is a SWIFT Partner.

Incentage offers the following solutions:

- IMS Incentage Middleware Suite
 - The message STP guarantor
- ISB Incentage Service Bus
 - The message orchestrator
- IPC Incentage Process Cockpit
 - The message controller
- SWIFT based solutions powered by Incentage : SWIFTNet E & I, Funds, Accord, Proxy Voting and TSU
 - The SWIFT infrastructure integrator
- Incentage Business Solutions: Capital Bus and Message Cockpit
 - The message solution customizer

(continued)

Incentage has also developed a comprehensive project methodology. As a result of using the methodology, the risks associated with a quick installation and implementation was always fully under control. The project was always fully documented thanks to the integrated Incentage quality management processes. Thus, communication with the development and testing departments was always accurate and under control.