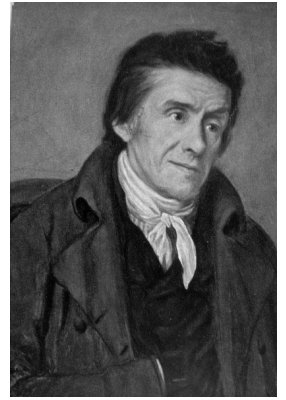


Administration IPC



Johann Heinrich Pestalozzi
(1746 - 1827)
Swiss Pedagogue and
Educational Reformer



INCENTAGE 

Incentage User and Consultants Training Administration IPC

This year's Administration for IPC training session will take place in the beautiful city of Lucerne, right in the centre of Switzerland. This is a great opportunity to get the necessary working knowledge of Incentage's BAM (Business activity monitoring) solution. Intensive hands-on training for beginners will give the participants a thorough overview of the product, new expertise and the necessary skills to administrate an Incentage IPC environment. As a prerequisite, participants should have completed the IMS Data Conversion Engineer I track – or have equivalent experience. Participants should also be experienced using the IPC GUI, e.g. by completing the IPC User track.

Training Content

- Understand the concepts behind IPC
- Detect problems in a live environment
- Configure IPC for message monitoring
- Configure IPC for infrastructure monitoring
- Set-up users and roles
- Define thresholds, alerts and escalations paths
- Understand basic concepts of gates, sensors and senders
- Understand the concepts of workflows and message viewing /editing

Additional Information

Experienced instructors will run the different sessions. Self-study material will be handed to the participants for additional exercises after the course. The course will be held in English.

Duration: 4 days

Date: November 17 – 20, 2009

Location: Lucerne, Switzerland
Hotel Continental-Park

Package: - All training sessions
- Hotel room
- Breakfast, lunch and dinner incl.
- Hotel booking by Incentage

A breakout of the package is not possible.

Price: EUR 2'800 per person



Registration Form Administration IPC

Name

Company

E-Mail

Date & Place

Signature Participant

Legally Binding Company Signature

With the signature the participant / company agrees with the below stated package rules.

Package Rules

- The price for the complete package is EUR 2'800.
- Payment receipts by October 31 will benefit from a discount of 5% (early booking).
- Incentage Partners will benefit from a discount of 5%.
- The package includes all training sessions, hotel room (2 nights), breakfast, lunch and dinner.
- A breakout of the package is not possible.
- Partners travelling with the course participants benefit from a discount of 50% off the package price (no participation in the training).
- Payment has to be completed at least two weeks prior to course start and is due also if the registered person cannot participate for whatever reason – including “no shows”.
- A booking at the hotel will be done only after receipt of the payment. For later payments Incentage is not able to guarantee a room in the hotel. But Incentage will do the utmost to arrange a room in the seminar hotel or in one of the hotels nearby.
- Payments cannot be refunded but in case a person cannot participate, a replacement can be nominated.
- Participants need to bring a notebook with Windows 2K or newer. MS Office 2K or newer (including MS Access) should be installed on the notebook. Rights as local administrator.

Additional information about the seminar and venue will be sent by mail after receipt of registration.

Travelling with partner

Need parking

I want to benefit from the early booking discount of 5%

I am an Incentage Partner



Please send your registration to:

Incentage AG
Academy
Mülistrasse 18, CH-8320 Fehraltorf
Switzerland

For questions and information
contact us at:

+41 433 558 600 (phone)
+41 433 558 601 (fax) or via Skype
under **incentage.academy**

You can reach us also via e-mail:

academy@incentage.com

We look forward to seeing you
soon at one of our events.

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