Data Protection Statement of Incentage AG

Version effective as of August 22, 2018

With this Data Protection Statement we, the Incentage AG (hereinafter [together] Incentage AG, we or us),
describe how we collect and further process personal data. This Data Protection Statement is not necessarily a
comprehensive description of our data processing. It is possible that other data protection statements [or General
Terms and Conditions, Conditions of Participation or similar documents] are applicable to specific circumstances.

The term “personal data” in this Data Protection Statement shall mean any information that identifies, or could
reasonably be used to identify any person.

If you provide us with personal data of other persons (such as family members, work colleagues), please make
sure the respective persons are aware of this Data Protection Statement and only provide us with their data if you
are allowed to do so and such personal data is correct.

This Data Protection Statement is in line with the EU General Data Protection Regulation (GDPR). Although the
GDPR is a regulation of the European Union (EU), it may be relevant for us. The Swiss data protection legislation
(FADP) is heavily influenced by the law of the European Union. In addition, companies outside of the European
Union or the European Economic Area (EEA) must comply with the GDPR in certain cases.

1. Controller / Data Protection Officer / Representative

The “controller” of data processing as described in this data protection statement is Incentage AG, Mülistrasse 18,
8320 Fehraltorf, Switzerland [unless we have informed you differently in certain cases]. You can notify us of any
data protection related concerns [, irrespective of the concerned affiliate company of Incentage Group,] using the
following contact details: Incentage AG, Mülistrasse 18, 8320 Fehraltorf, Switzerland or administration@incentage.com. If possible, please specify which affiliated company of Incentage Group you refer to.

2. Collection and Processing of Personal Data

We primarily process personal data that we obtain from our clients and other business partners as well as other
individuals in the context of our business relationships with them or that we collect from users when operating our
websites and other applications.

Insofar as it is permitted to us, we obtain certain personal data from publicly accessible sources (e.g., debt
registers, land registries, commercial registers, press, internet) or we may receive such information from affiliated
companies of Incentage AG, from authorities or other third parties. Apart from data you provided to us directly, the
categories of data we receive about you from third parties include, but are not limited to, information from public
registers, data received in connection with administrative or court proceedings, information in connection with
your professional role and activities (e.g., in order to conclude and carry out contracts with your employer),
information about you in correspondence and discussions with third parties, information about you given to us by
individuals associated with you (family, consultants, legal representatives, etc.) in order to conclude or process
contracts with you or your involvement (e.g., references, your delivery address, powers of attorney), bank
details, information regarding insurances, our distributors and other business partners for the purpose of
ordering or delivering services to you or by you (e.g., payments made, previous purchases), information about
you found in the media or internet (insofar as indicated in the specific case, e.g. in connection with job
applications, media reviews, marketing/sales, etc.), your address and any interests and other socio-demographic
data (for marketing purposes).
3. Purpose of Data Processing and Legal Grounds

We primarily use collected data in order to conclude and process contracts with our clients and business partners and the procurement of products and services from our suppliers and subcontractors, as well as in order to comply with our domestic and foreign legal obligations. You may be affected by our data processing in your capacity as an employee of such a client or business partner.

In addition, in line with applicable law and where appropriate, we may process your personal data and personal data of third parties for the following purposes, which are in our (or, as the case may be, any third parties’) legitimate interest, such as:

- providing and developing our products, services and websites, on which we are active;
- communication with third parties and processing of their requests (e.g., job applications);
- review and optimization of procedures regarding needs assessment for the purpose of direct customer approach as well as obtaining personal data from publicly accessible sources for customer acquisition;
- news and marketing (including organizing events), provided that you have not objected to the use of your data for this purpose (if you are part of our customer base and you receive our news, you may object at any time and we will place you on a blacklist against further news mailings);
- asserting legal claims and defense in legal disputes and official proceedings;
- prevention and investigation of criminal offences and other misconduct (e.g. conducting internal investigations, data analysis to combat fraud);
- ensuring our operation, including our IT, our websites
- acquisition and sale of business divisions, companies or parts of companies and other corporate transactions and the transfer of personal data related thereto as well as measures for business management and compliance with legal and regulatory obligations as well as internal regulations of Incentage AG.

If you have given us your consent to process your personal data for certain purposes (for example when registering to receive newsletters or carrying out a background check), we will process your personal data within the scope of and based on this consent, unless we have another legal basis, provided that we require one. Consent given can be withdrawn at any time, but this does not affect data processed prior to withdrawal.

4. Cookies / Tracking and Other Techniques Regarding the Use of our Website

We typically use "cookies" and similar techniques on our websites, which allow for an identification of your browser or device. A cookie is a small text file that is sent to your computer and automatically saved by the web browser on your computer or mobile device, when you visit our website. If you revisit our website, we may recognize you, even if we do not know your identity. Besides cookies that are only used during a session and deleted after your visit of the website ("session cookies"), we may use cookies in order to save user configurations and other information for a certain time period. Notwithstanding the foregoing, you may configure your browser settings in a way that it rejects cookies, only saves them for one session or deletes them prematurely. Most browsers are preset to accept cookies. If you block cookies, it is possible that certain functions (such as, e.g., language settings) are no longer available to you.

By using our websites and consenting to the receipt of newsletters and other marketing e-mails you agree to our use of such techniques. If you object, you must configure your browser or e-mail program accordingly.

We may use Google Analytics or similar services on our website. These are services provided by third parties, which may be located in any country worldwide (in the case of Google Analytics Google LLC is in the U.S., www.google.com) and which allow us to measure and evaluate the use of our website (on an anonymized basis). For this purpose, permanent cookies are used, which are set by the service provider. The service provider
does not receive (and does not retain) any personal data from us, but the service provider may track your use of the website, combine this information with data from other websites you have visited and which are also tracked by the respective service provider and may use this information for its own purposes (e.g. to controlling of advertisements). If you have registered with the service provider, the service provider will also know your identity. In this case, the processing of your personal data by the service provider will be conducted in accordance with its data protection regulations. The service provider only provides us with data on the use of the respective website (but not any personal information of you).

5. **Datatransfer and Transfer of Data Abroad**

In the context of our business activities and in line with the purposes of the data processing set out in Section 3, we may transfer data to third parties, insofar as such a transfer is permitted and we deem it appropriate, in order for them to process data for us or, as the case may be, their own purposes. In particular, the following categories of recipients may be concerned:

- our service providers (within the Incentage-Group), including processors (such as e.g. IT providers);
- suppliers, subcontractors and other business partners;
- clients;
- domestic and foreign authorities or courts;
- industry organizations, associations, organizations and other bodies;
- acquirers or parties interested in the acquisition of business divisions, companies or other parts of the Incentage-Group;
- other parties in possible or pending legal proceedings;
- affiliates of the Incentage-Group

together Recipients.

Certain Recipients may be within Switzerland but they may be located in any country worldwide. In particular, you must anticipate your data to be transmitted to any country in which the Incentage-Group is represented by affiliates, branches or other offices as well as to other countries in Europe and the USA where our service providers are located. (However, please be aware that internet access may pass servers in any other country). If we transfer data to a country without adequate legal data protection, we ensure an appropriate level of protection as legally required by way of using appropriate contracts (in particular on the basis of the standard contract clauses of the European Commission, which can be accessed [here](#)) or binding corporate rules or we rely on the statutory exceptions of consent, performance of contracts, the establishment, exercise or enforcement of legal claims, overriding public interests, published personal data or because it is necessary to protect the integrity of the persons concerned. You can obtain a copy of the mentioned contractual guarantees at any time from administration@incentage.com above insofar they are not available under the aforementioned link. However, we reserve the right to redact copies for data protection reasons or reasons of secrecy or to produces excerpts only.

6. **Retention Periods for your Personal Data**

We process and retain your personal data as long as required for the performance of our contractual obligation and compliance with legal obligations or other purposes pursued with the processing, i.e. for the duration of the entire business relationship (from the initiation, during the performance of the contract until it is terminated) as well as beyond this duration in accordance with legal retention and documentation obligations. Personal data may be retained for the period during which claims can be asserted against our company or insofar as we are otherwise legally obliged to do so or if legitimate business interests require further retention (e.g., for evidence and documentation purposes). As soon as your personal data are no longer required for the above-mentioned purposes, they will be deleted or anonymized, to the extent possible.
7. **Data Security**

We have taken appropriate technical and organizational security measures to protect your personal data from unauthorized access and misuse such as internal policies, training, IT and network security solutions, access controls and restrictions, encryption of data carriers and transmissions, pseudonymisation, inspections.

8. **Obligation to Provide Personal Data To Us**

In the context of our business relationship you must provide us with any personal data that is necessary for the conclusion and performance of a business relationship and the performance of our contractual obligations (as a rule, there is no statutory requirement to provide us with data). Without this information, we will usually not be able to enter into or carry out a contract with you (or the entity or person you represent). In addition, the website cannot be used unless certain information is disclosed to enable data traffic (e.g. user name).

9. **Profiling and Automated Individual Decision-Making**

In establishing and carrying out a business relationship, we generally do not use any fully automated individual decision-making (such as pursuant to article 22 GDPR). Should we use such procedures in certain cases, we will inform you separately on this and advise you of your relevant rights if required by law.

10. **Your Rights**

In accordance with and as far as provided by applicable law (as is the case where the GDPR is applicable), you have the right to access, rectification and erasure of your personal data, the right to restriction of processing or to object to our data processing in addition to right to receive certain personal data for transfer to another controller (data portability). Please note, however, that we reserve the right to enforce statutory restrictions on our part, for example if we are obliged to retain or process certain data, have an overriding interest (insofar as we may invoke such interests) or need the data for asserting claims. If exercising certain rights will incur costs on you, we will notify you thereof in advance. We have already informed you of the possibility to withdraw consent in Section 3 above. Please further note that the exercise of these rights may be in conflict with your contractual obligations and this may result in consequences such as premature contract termination or involve costs. If this is the case, we will inform you in advance unless it has already been contractually agreed upon.

In general, exercising these rights requires that you are able to prove your identity (e.g., by a copy of identification documents where your identity is not evident otherwise or can be verified in another way). In order to assert these rights, please contact us at the addresses provided in Section 1 above.

In addition, every data subject has the right to enforce his/her rights in court or to lodge a complaint with the competent data protection authority. The competent data protection authority of Switzerland is the Federal Data Protection and Information Commissioner (http://www.edoeb.admin.ch).

11. **Amendments of this Data Protection Statement**

We may amend this Data Protection Statement at any time without prior notice. The current version published on our website shall apply.

**Source:** www.dsat.ch
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